

7 Cities Housing First Conference

May 2014

Presenters:

*Family Violence Prevention and Homeless Supports Division, Alberta
Human Services*

*Barry Bezuko, Director Cross Ministry Initiatives Branch
Michael Stansberry, Manager Cross Ministry Projects
Sherry Desanko, Manager, HMIS and Program Evaluation*

Introduction

- Housing First: A Provincial Update
- Collection and Management of Homelessness Data
- Q & As

Barry Bezuko, Director Cross Ministry Initiatives Branch

Housing First : A Provincial Update

May 2014

Michael Stansberry
Manager, Cross Ministry Projects
Family Violence Prevention and Homeless Supports
Human Services

Presentation Outline

- Outreach Support Services
- Discharge Planning
- Alternative to Warrant Apprehension
- Identification for the Homeless

The Homeless Outreach Support Services Initiative in Lethbridge



- **Some chronically homeless patients were not getting connected to the supports and services they required.**
- **The pilot focused on improving access to appropriate programs and services for these clients with complex needs.**

Project Findings

Researcher Role

- **Locate and re-use existing assessment/medical information.**

Common Application Form

- **Collect information once and share it with Human Services programs.**

Weekly Case Conferencing

- **To enable a shared understanding of client issues and concerns. In some cases, a neuropsychological assessment was used to understand the support requirements of complex clients.**

Alberta Hospital Edmonton

Coordinated Discharge Planning



- Identified barriers preventing patients from being connected with appropriate housing, supports and services prior to their discharge.
- Document and test a discharge process for patients prior to their discharge with the goal to help patients maintain access to relevant GoA programs and housing services prior to leaving the institution.

Project Findings

Discharge Service Prioritization Decision Assistance Tool (D-SPDAT)

- Assisted in the housing referral process by prioritizing patients based on need, as well as highlighting the areas that likely required intensive support by a case manager.

Housing

- Coordinated Intake expanded their referral criteria for the test to include 'at risk of homelessness'.

Project Findings

Awareness and Training

- **Hospital Social Workers, government staff, and Coordinated Intake all took part in training on the new processes.**

Information Sharing

- **The creation and distribution of the Collection and Disclosure of Patient Information document successfully allowed information sharing between AHE, GoA and community agency staff.**

Provincial Transition Planning Committee is currently reviewing results and framing recommendations.

Alternative to Warrant Apprehension Project

- Crown can recommend warrants be vacated, charges withdrawn, etc...
- Uses a progressive plea bargaining process.
- Beneficial to help clients access the justice system and resolve outstanding legal issues.



Identification for the Homeless

- **Strategy 15** calls to *Simplify personal identification requirements for accessing programs and services.*
- **Identification (ID) for the Homeless Program created in 2010**
 - Address Authorization
 - Identity Verification & Certification
- **Expanding to**
 - Alberta Health Services
 - Prisons
 - Youth



Collection and Management of Homelessness Data

Sherry Desanko

Manager, Homeless Management Information Systems and Program Evaluation
Family Violence Prevention and Homeless Supports
Human Services

Presentation Outline

- Innovation
- ETO
- Housing First Snapshot

Innovation – Strategies: *10 Year Plan*

Strategy 1:

Develop standards for data collection about homelessness, including the use of common definitions, methods and counting.

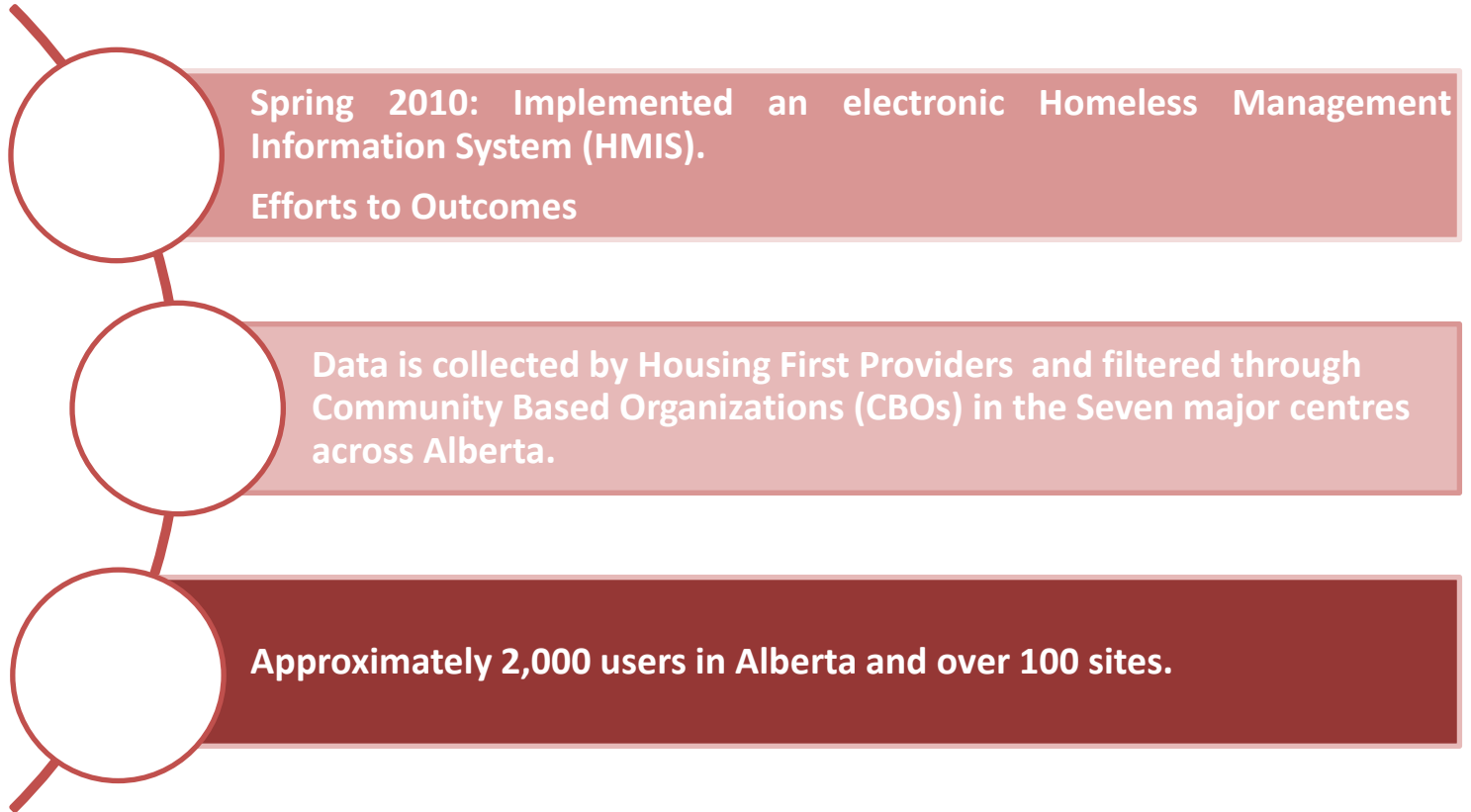
Strategy 2:

Establish a provincial electronic information management system and provide funding for its deployment.

Strategy 14:

Develop approaches for homeless-serving agencies to share client information.

Alberta ETO Implementation: *Background*



ETO Functions at Provincial Level

Information on who we are serving

Evaluation and Outcomes of the Plan

Program Performance

Budget Projections

Provide information to develop a systems approach to solving homelessness

Streamline reporting across the province

ETO Functions in Communities

Case Management

Agency Performance

Centralized Community Triage

Transition Planning

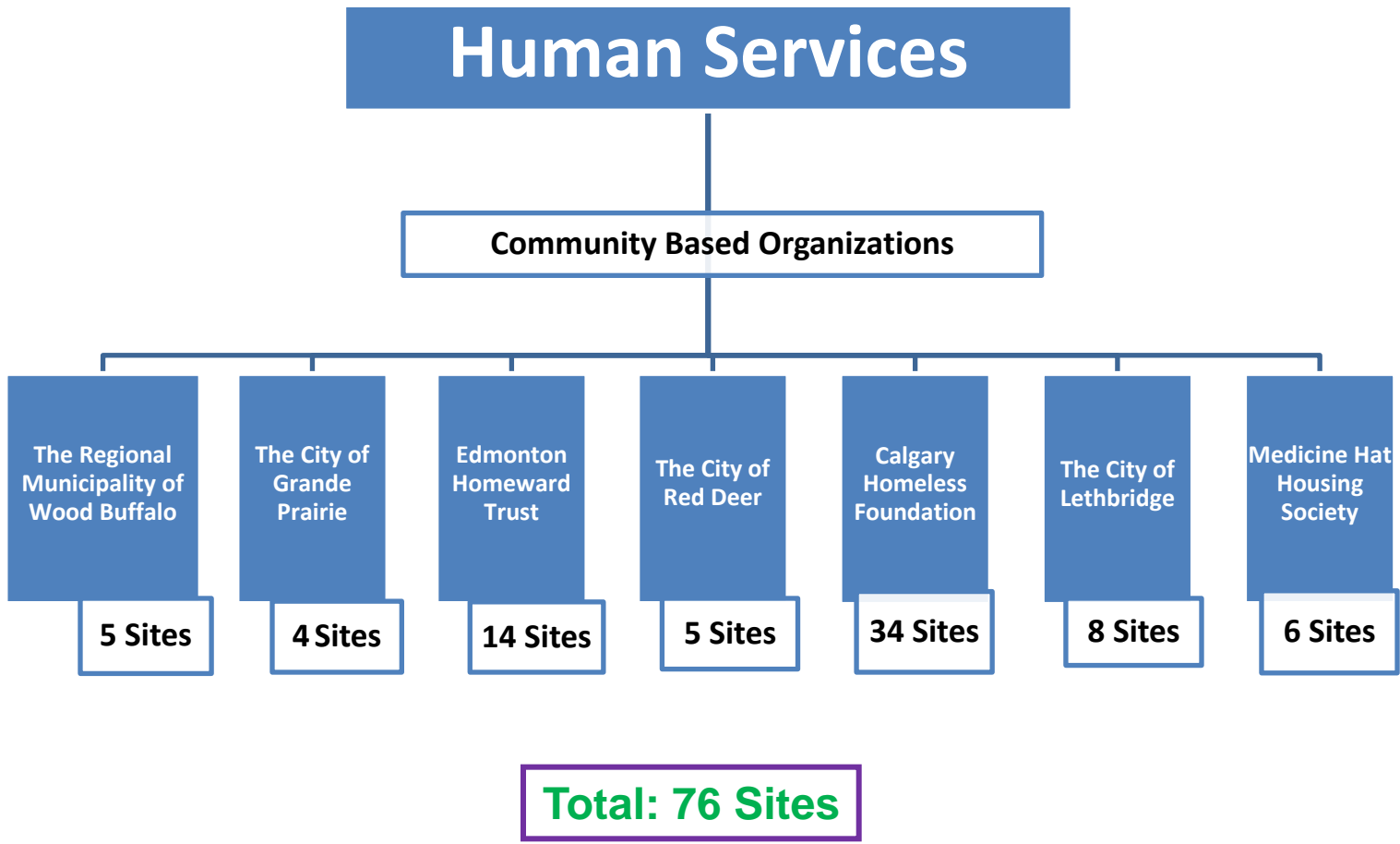
Client Crisis Planning

Reporting at Community / Agency Level

Reporting to Other Funders

ETO Implementation - Phase 1

Housing First



ETO Implementation – Phase 2

Emergency Shelters and Supportive Housing

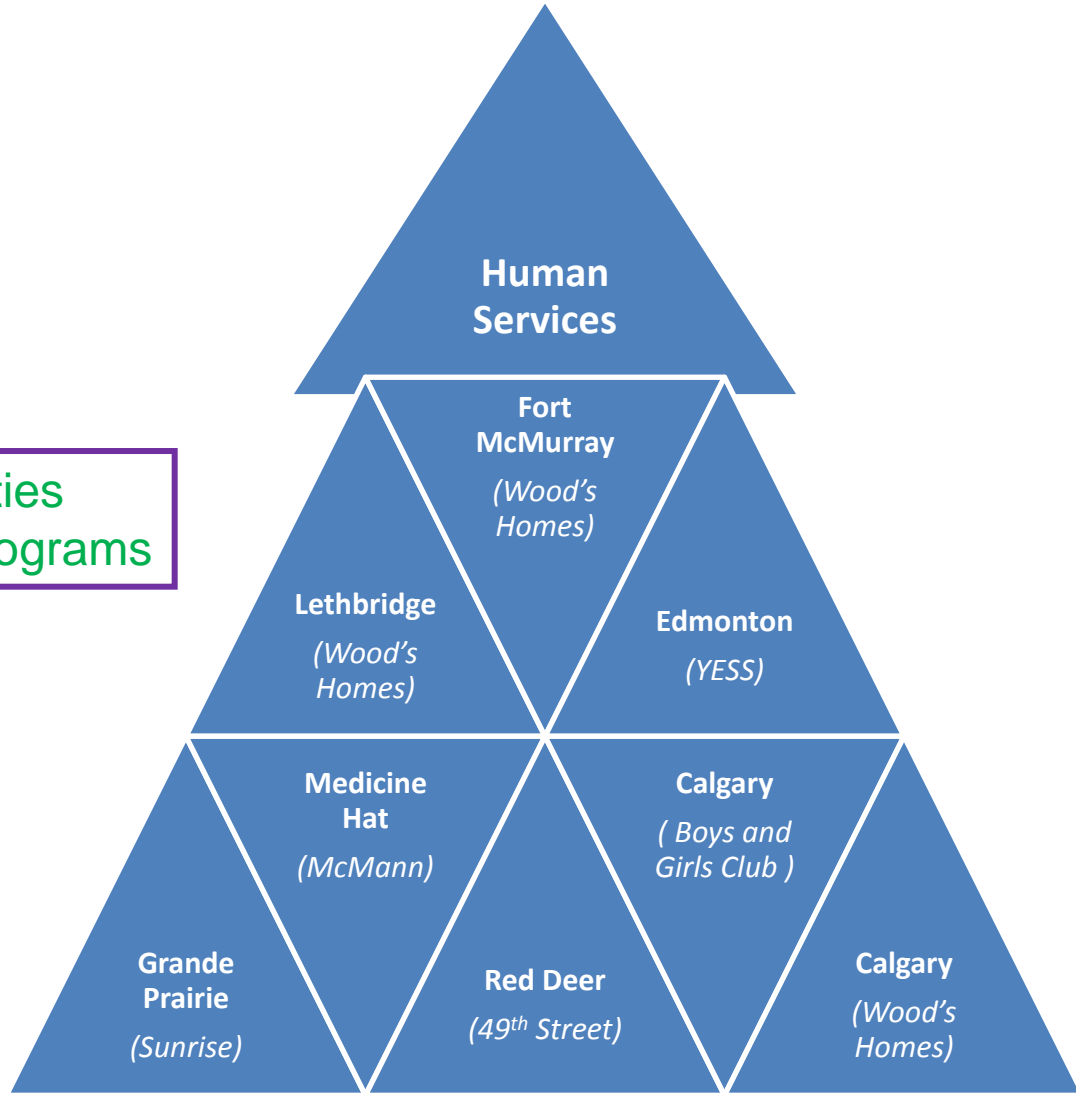
Calgary	Edmonton	Fort McMurray	Grande Prairie	Lethbridge	Medicine Hat	Red Deer
<ul style="list-style-type: none"> •Emergency Shelter: 5 •Supportive Housing: 5 	<ul style="list-style-type: none"> • Emergency Shelter: 2 •Supportive Housing : 5 •Lloydminster: 1 Emergency Shelter 	<ul style="list-style-type: none"> •Emergency Shelter: 2 • Supportive Housing: 1 	<ul style="list-style-type: none"> • Emergency Shelter: 1 •Supportive Housing: 2 	<ul style="list-style-type: none"> •Emergency Shelter: 1 •Supportive Housing: 1 	<ul style="list-style-type: none"> • Emergency Shelter: 1 	<ul style="list-style-type: none"> • Emergency Shelter: 1

- 14 Emergency Shelters
- 8 Short-Term Supportive Housing
- 6 Long-Term Supportive Housing

ETO Implementation – Phase 3

Alberta Youth Shelters

- 7 Cities
- 9 Programs



Housing First Program Snapshot

April 1, 2009 – March 31, 2014

Housing First: *Clients Snapshot*

9,451

Clients Housed
April 1, 2009 – March 31, 2014

3,037

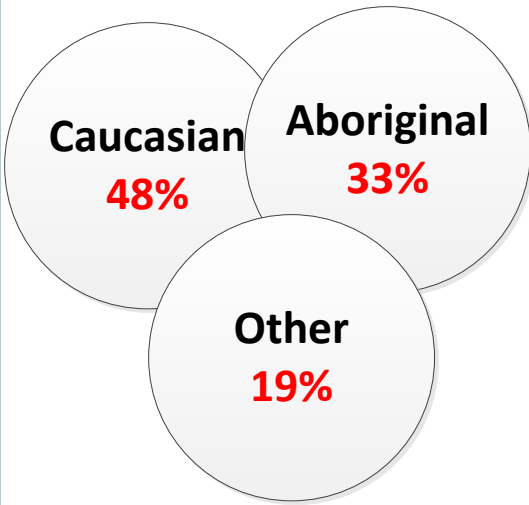
Individuals from the Housing First
Program have achieved housing
stability.

73% housing first
clients have remained
housed.

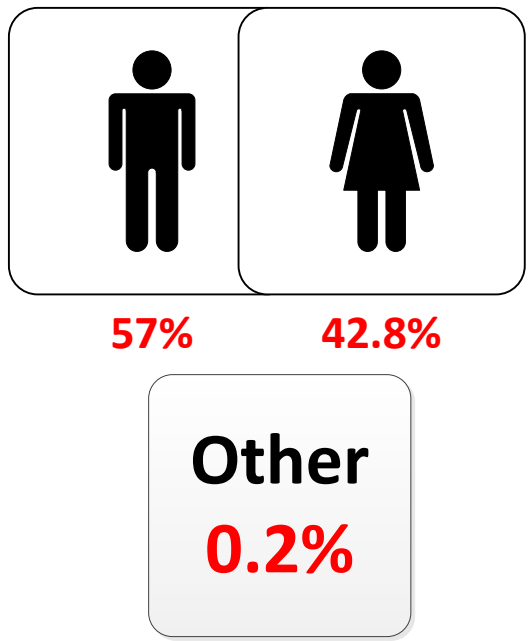
Housing First Clients

Ethnicity, Gender, and Age Distribution

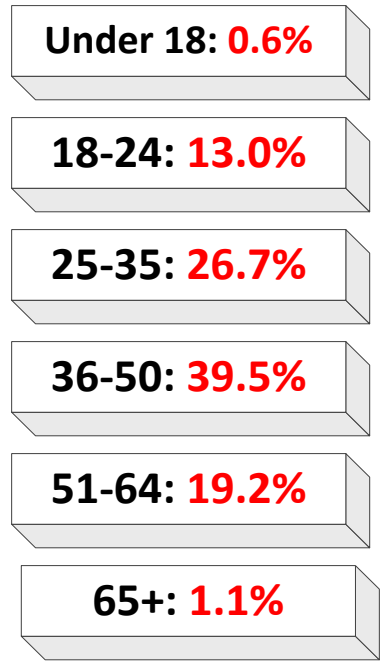
Ethnicity



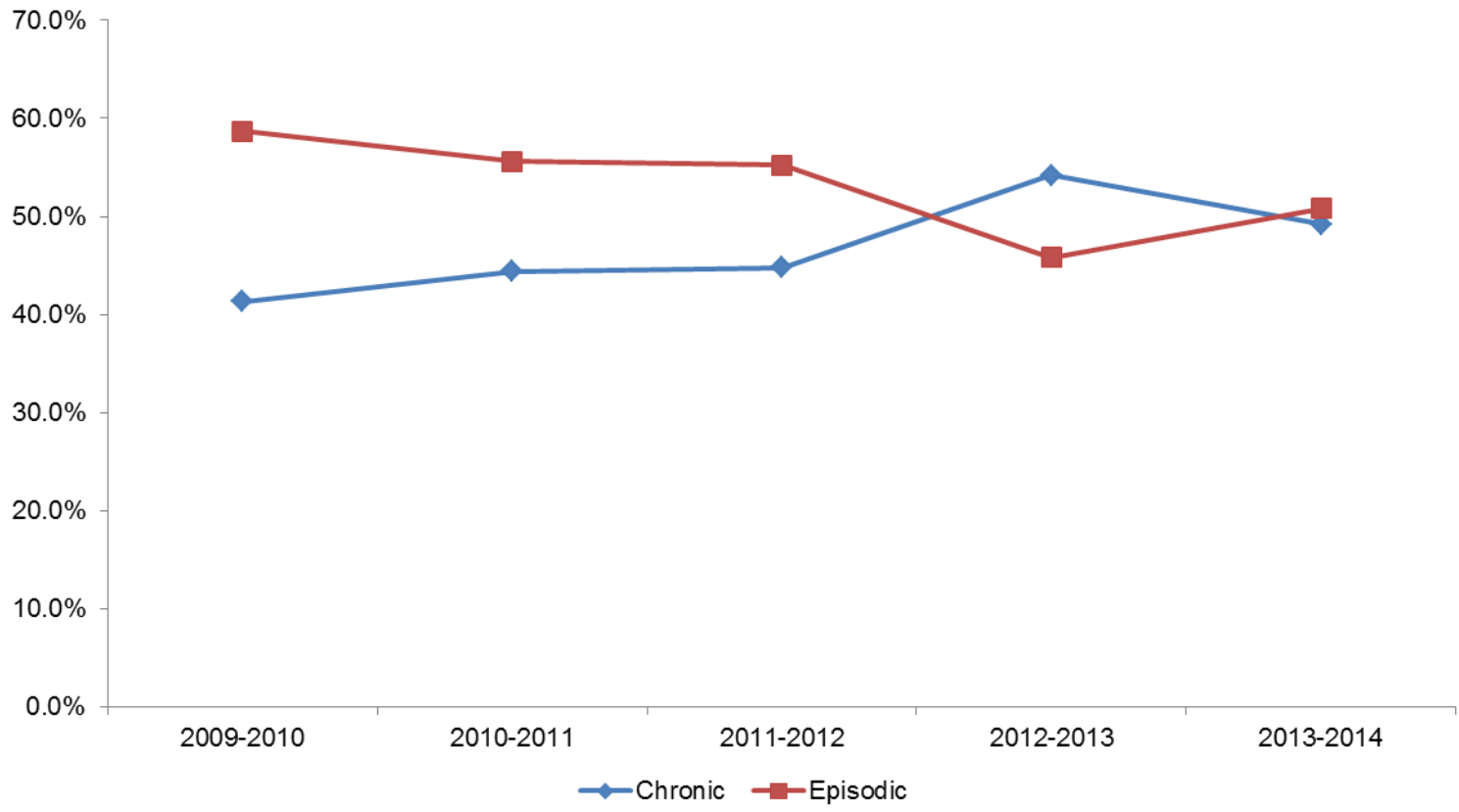
Gender



Age Group

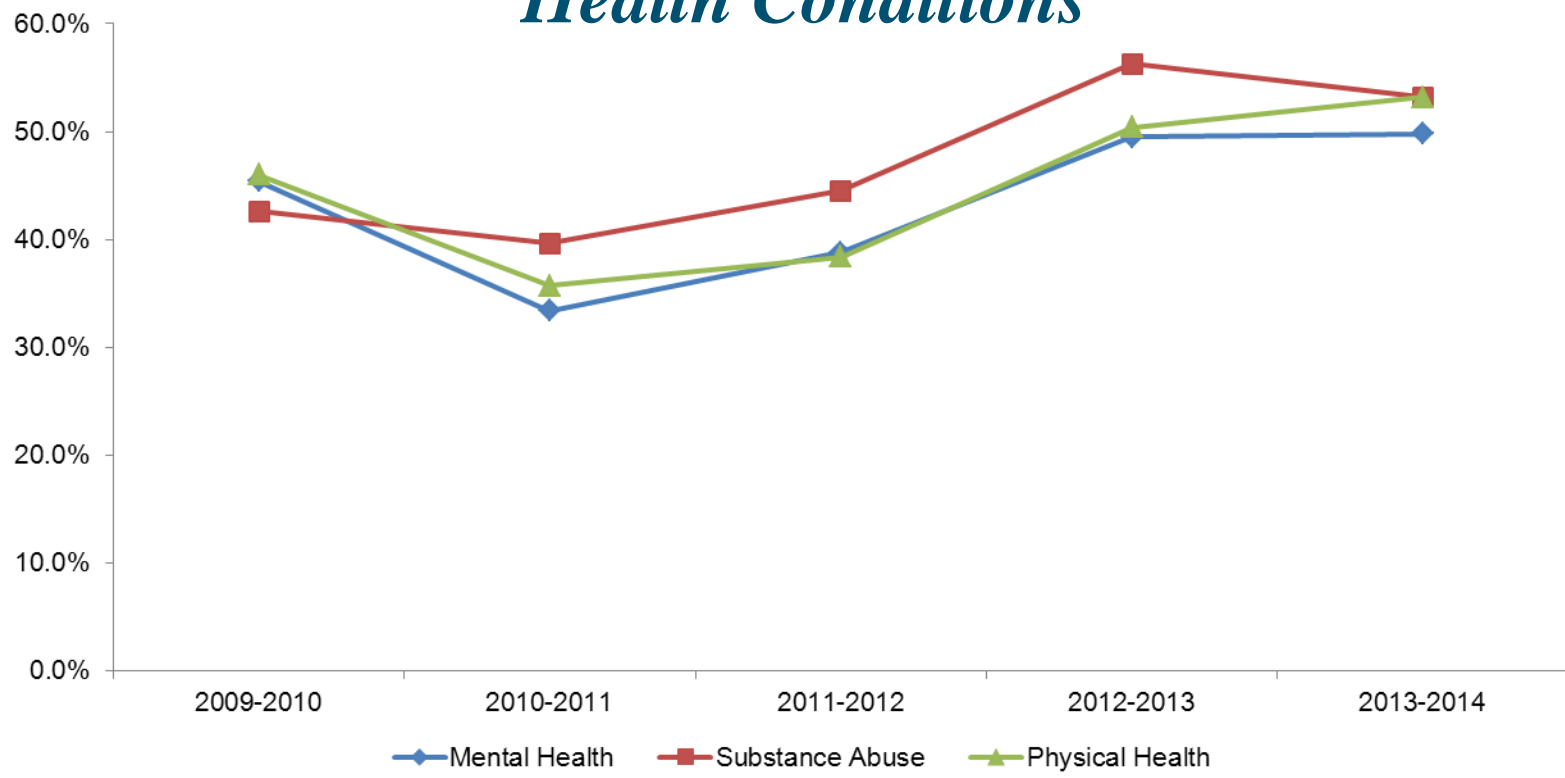


Transformation: *Data Collection* *Chronic – Episodic Homeless*



	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014
Chronic	41.3%	44.4%	44.8%	54.2%	49.2%
Episodic	58.7%	55.6%	55.2%	45.8%	50.8%

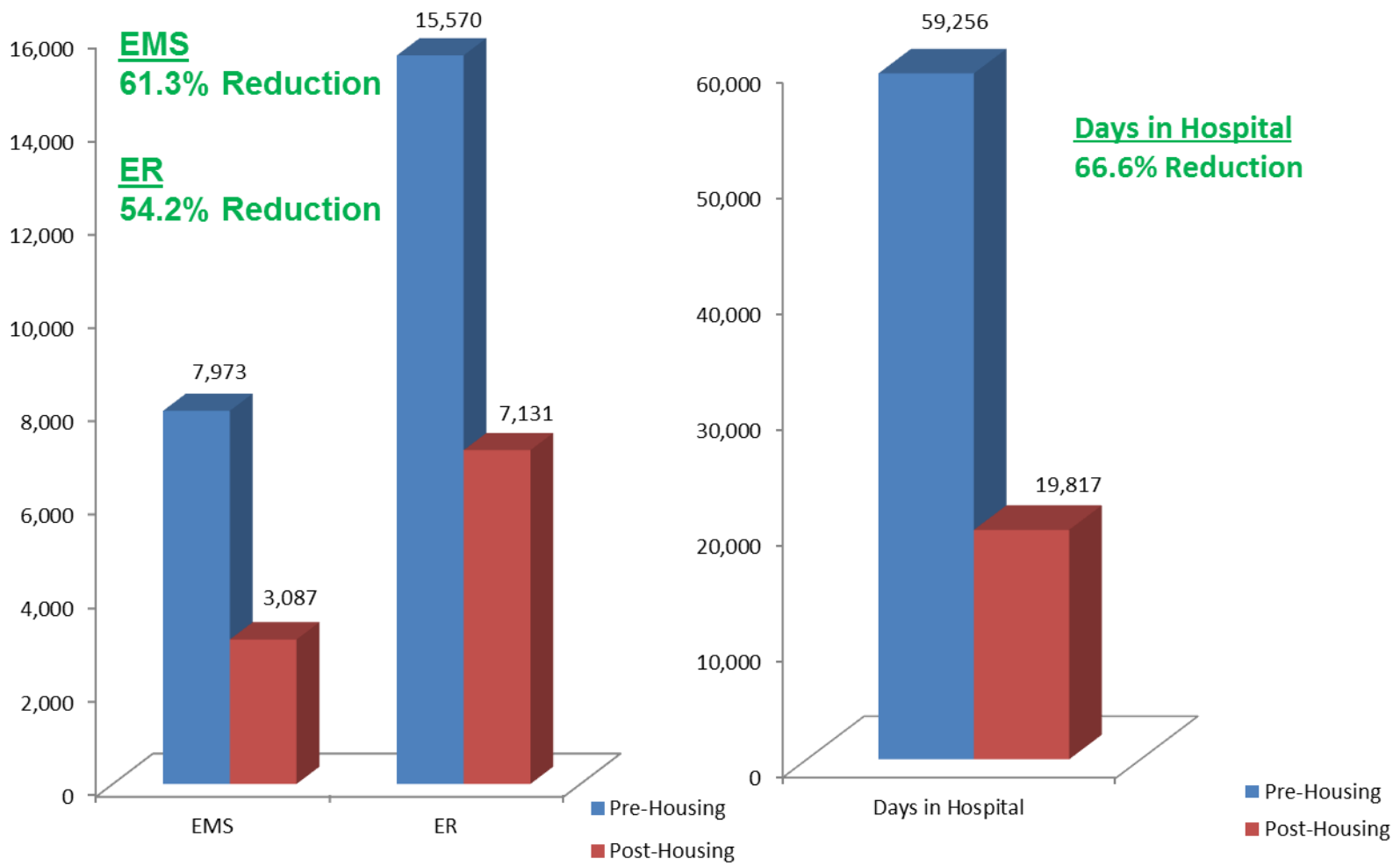
Transformation: *Data Collection* *Health Conditions*



	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014
Mental Health	45.4%	33.4%	38.8%	49.5%	49.8%
Substance Abuse	42.6%	39.6%	44.5%	56.3%	53.2%
Physical Health	46.0%	35.7%	38.4%	50.4%	53.2%

Transformation: *Data Collection*

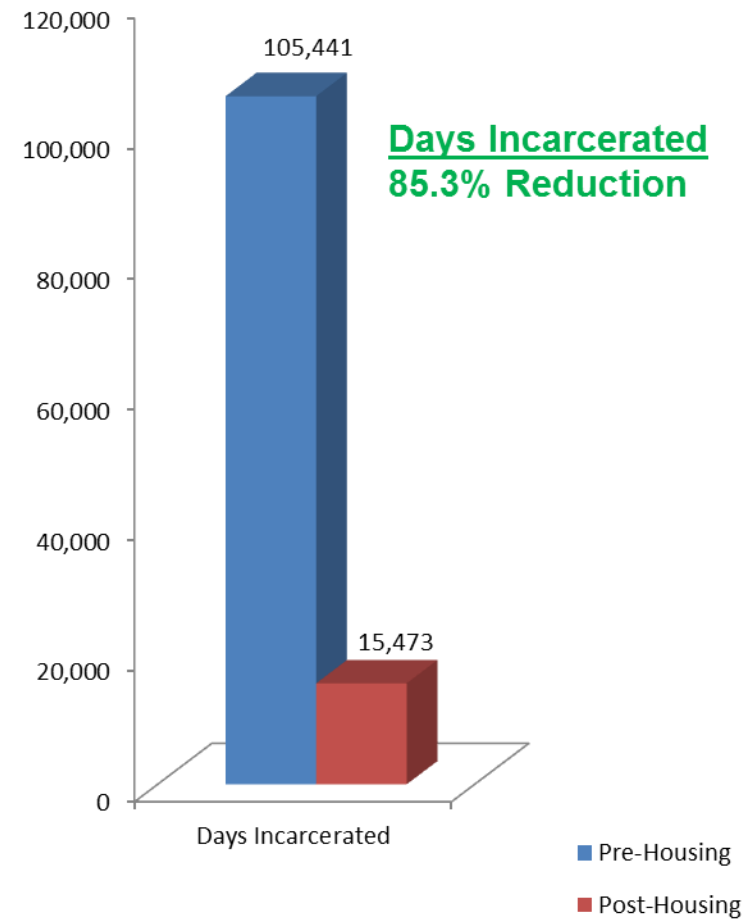
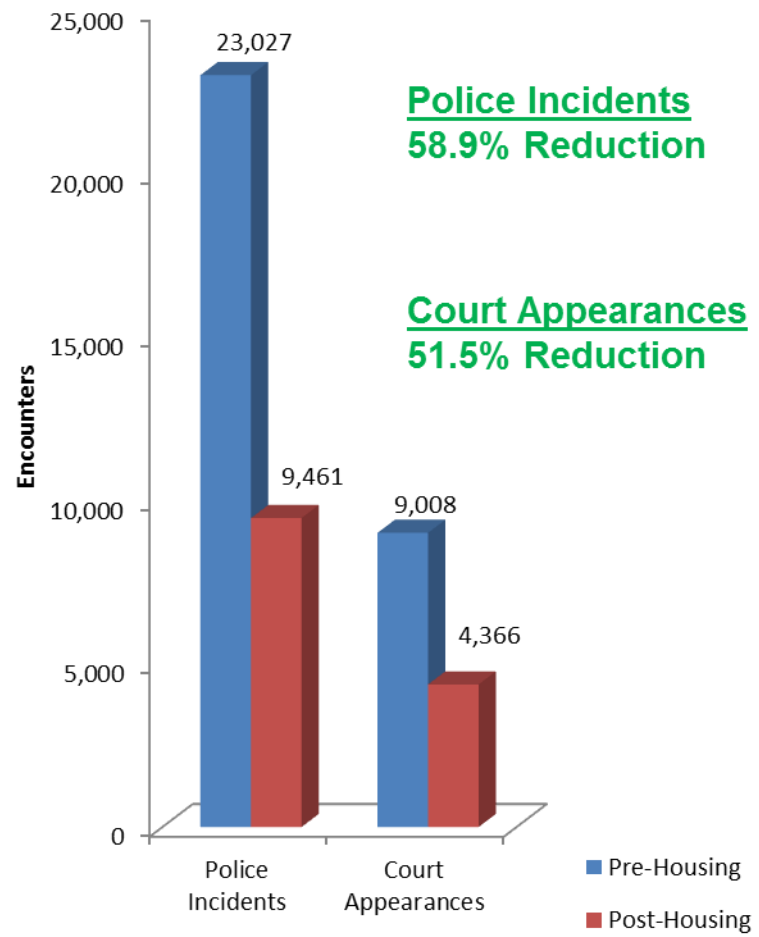
Return On Investment – Health System Encounters April 1, 2009 – March 31, 2014 Housing First Participants



Note: Numbers and percentages are based on self-reporting

Transformation: *Data Collection*

Return On Investment – Justice System Encounters April 1, 2009 – March 31, 2014 Housing First Participants



Note: Numbers and Percentages are based on self-reporting

Question and Answer

