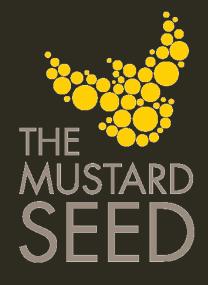
INTEGRATING WELLNESS SUPPORTS INTO HOUSING PROGRAMS

Dr. John Rook Managing Director (Calgary) & Director of Strategic Initiatives The Mustard Seed



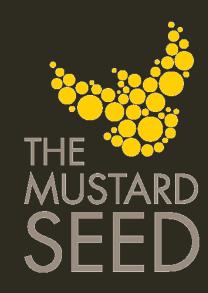
THE MUSTARD SEED

- Christian Street Ministry
- Locations in Calgary, Edmonton & Red Deer
- Serving those experiencing poverty and homelessness since 1984
- Offering a range of holistic and innovative services
- Building Community, Growing Hope, Supporting Change



WELLNESS CENTRE (EST. 2016)

- o Wellness Centre Video
- Services are provided on a drop in and appointment basis
- Care plans are individually tailored to meet the needs of each client
- Services are free of charge



WELLNESS SERVICES

- Services provided include:
 - General counselling, addictions counselling, massage, physiotherapy, chiropractic, occupational therapy, medical, advocacy, chaplaincy, literacy, hep C assessment & management, tax filing
 - Information and referral (internal & external)

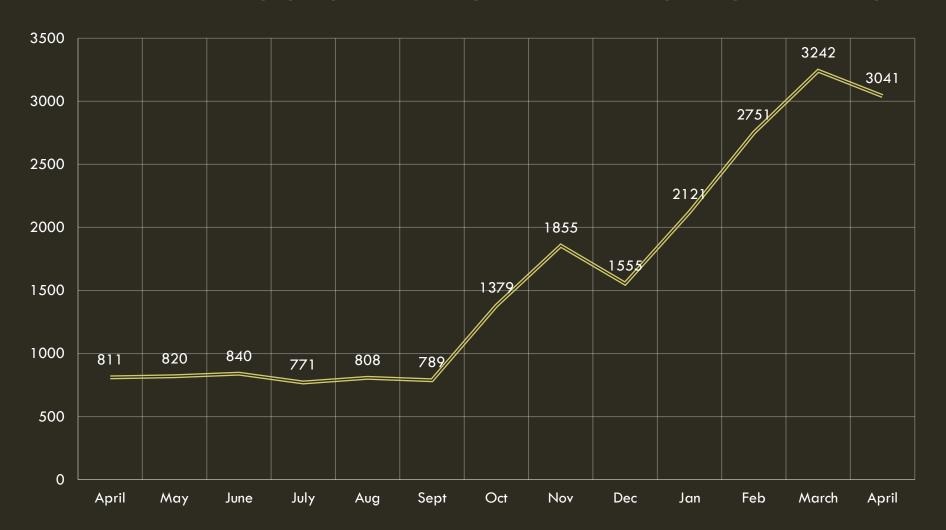


STAFFING MODEL

 Registered Psychologist Addictions Counsellor Occupational Therapist 3 Advocates Receptionists Medical Doctors (CUPS) Physiotherapists Chiropractors 		Paid Staff	Professional Volunteers & Students
 1 Receptionist 1 Chaplain Kassage Therapists Faith Companions Counselling Students Occupational Therapy Students Social Work Students Nursing Students 	0 0 0 0 0 0	Addictions Counsellor Occupational Therapist 3 Advocates 1 Receptionist	 Medical Doctors (CUPS) Physiotherapists Chiropractors Massage Therapists Faith Companions Counselling Students Occupational Therapy Students Social Work Students



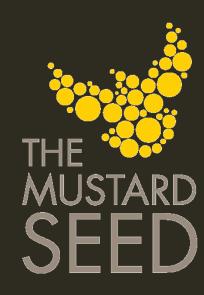
WELLNESS SERVICE TRANSACTIONS





HOUSING & WELLNESS SUPPORTS

- Wellness Centre located in the base of PSH tower
- Supports intended to increase housing retention
- Staff work to improve physical health, mental health, spiritual health of clients
- Building relationships is key



CLIENT IMPACT

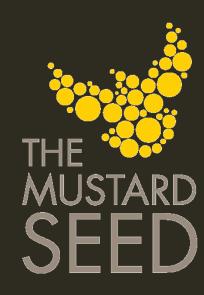
"A lot of people won't go to another area — they won't walk a mile to go see a doctor."

"It's not only the services they provide. It's more, they treat you like a person here. Even if you just walk into those doors for the first time, they treat everybody the same. You're not treated like a street person or somebody down on their luck."



MOVING FORWARD

- Continue to tailor services to meet the need
- Increase service provision whenever necessary
- We are currently experiencing a lack of staff capacity and program space
- Funding is always an issue



CONTACT INFORMATION

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